

Richard

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Product Management enthusiast with experience in managing IT and AI Product from competition and clients. from capability in product ideation, PRD development, and agile project management using Jira and Taiga to streamline cross-functional execution. Proven track record in securing 30+ awards across IT competitions, leveraging stakeholder management and data-driven insights to deliver high-impact technology solutions.

WORK EXPERIENCE

Product Manager - PT Ekanusa Solaris Digital.(Implement High Quality IT Service, Fast & Cheap) **Aug 2025 – June 2026**

- Architected end-to-end automation systems across client management workflows including a **Discord bot for Key Account block-time scheduling and a Round-Robin project assignment engine** for reducing missed client responses by 40%.
- Delivered a real-time NPS & business metrics dashboard, **replacing manual reporting with live tracking of WhatsApp response times and post-project complaints** for weekly business evaluations.
- Led cross-functional quality initiatives with **surfacing 5+ critical platform bugs via RCA and building a standardized freelance engineer evaluation system** to improve hiring and retention accuracy.

AI Product Manager Intern - Pingtar (AI Whatsapp Bot empowers SMBs with practical, accessible digital learning) **Aug 2025 - Des 2025**

- Leading a competitive benchmarking study of **10+ AI productivity tools** with synthesizing pros/cons and integration feasibility into a structured evaluation framework, delivered top 3 recommendations projected to streamline internal ops
- Designing & executing **internal pilot tests on top 3 short listed AI tools**, validating performance against Pingtar workflows, achieved measurable success with 25% time savings in ops support tasks, and established AI flow as foundation for future process automation.

Product Manager Intern - SineasMov (An Indonesian independent film-focused OTT platform) **Feb 2025 – Mei 2025**

- Managed the development of SineasMov using **Taiga** to define epics, user stories, acceptance criteria, and DoD, led a team of **19 developers to achieve a 50% faster development cycle**.
- Created a comprehensive PRD through detailed stakeholder coordination and requirements analysis, ensuring **80% stakeholder satisfaction and successful feature implementation**.
- Optimized agile workflows and task management by SDLC, improving **project delivery time by 20%** ensuring timely, on-budget feature rollout.

EDUCATION

IOS Developer Cohort - Apple Developer Academy Bali, international acad to become World Class IOS Developer **March 2026 - Present**

- Selected as **220 scholars from 5000+ registrants** in the 2026 cohort through a highly competitive selection process
- Collaborated with **international peers** to build innovative solutions within a diverse global ecosystem
- Mastered Product Management, UI/UX Design, and Swift Programming to deliver professional iOS applications

Bachelor of Computer Science - Universitas Brawijaya, 9th Best University in Indonesia (QS WUR 2025) **Sep 2023 – Present**

- Majoring in Informatics Engineering, Faculty of Computer Science
- 7th semester, **Cumulative GPA: 3.72/4.00**
- Tanoto Foundation** Scholarship Awardee, accepted among **6000+ registrants**
- AVO FLA-IT Awardee**, accepted from **1000+ registrants**

PROJECT EXPERIENCE

Fiona: AI-Powered Accounting Report Generator

- Translated end-to-end accounting logic into technical PRDs for AI and fullstack engineers, covering the full cycle from raw receipts to production-ready financial reports with human review checkpoints, adopted internally by an accounting services firm to accelerate client deliverables.

Vocalize : AI Vocal Transformation Platform (Korean Startup Client)

- Delivered technical PRDs for an AI system converting raw vocals, instrumentals, and references into professional-grade audio output, preserving voice authenticity and originality supported through R&D, iterative testing, and QA cycles for a new product launch.

ACHIEVEMENTS

[NATIONAL, 2025] 2nd Winner of Samsung Solve for Tomorrow by Samsung Indonesia x Skilvul
Pioneered and designed **Pantara, Indonesia's first fresh stock management platform** for distributors and retailers. As the Product owner, applied Product Thinking methodologies to develop wireframes tailored to user needs and personas, enabling freshness detection, spoilage prediction, and demand forecasting. This innovation successfully reduced food loss, **earning 2nd place out of 1000+ participants**

[NATIONAL, 2025] TOP 3 BEST AI IDEATION by Pikiran Terbaik Negeri x ElevAIte Microsoft
Led the ideation and development of "**Kulkita**" the **first dedicated stock inventory management system** for *Indonesia's Free Nutritious Meal (MBG) program*, addressing food safety and spoilage issues. Conceptualized, designed, and managed the project from inception to a winning prototype, beating 183 other participants.

[NATIONAL, 2025] 2nd Winner of Software Development Competition by UNITY
Awarded **2nd place out of 367 participants from 39 universities** at the 1-month Competition by Universitas Negeri Yogyakarta, this project involved leading the design and product management of **Sentra: a Virtual Assistant for Visual Impairment**. Invented and crafted accessible wireframes and designs with a focus on user interface and experience tailored for low vision and visually impaired users, then guided the development team using Scrum methodology to successfully build an MVP for the competition, empowering independent access to digital financial services.

[ADDITIONAL 30+ AWARDS] across UI/UX, Business Plan, and Software Development Competitions.

SKILLS & CERTIFICATIONS

PRODUCT & PROJECT MANAGEMENT

- Product Management:** Ideation & Strategy, PRD & BRD Writing, Roadmap Planning, Market Research, User Persona Mapping.
- Project Management:** Agile/Scrum Methodologies, SDLC Oversight, Backlog Grooming, Sprint Planning, Resource Allocation.
- Management Tools:** Jira (Advanced Workflow), Taiga, Trello, Notion (Documentation), Slack (Ops).

TECHNICAL & DESIGN

- UI/UX & Design:** Figma (Prototyping & Wireframing), User Research, Usability Testing, Information Architecture.
- AI & Emerging Tech:** AI Product Implementation, Prompt Engineering, AI Prototyping

CERTIFICATIONS

- [Atlassian Agile Project Management Professional Certificate](#) , [AI for Product Management by Pendo](#).